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| **Use Case ID:** | A001 | | | |
| **Use Case Name:** | Customer Activity Creation | | | |
| **Created By:** |  | | **Last Updated By:** |  |
| **Created:** |  | | **Last Update:** |  |
| **Primary Actor:**  **Stake Holders and Interests:** | | Salesman (User) | | |
| **Description:** | | In this use case, customer activity created by Salesman. | | |
| **Preconditions:** | | 1. User has authority which defined at use case scenario. 2. User should be active in system. 3. User must be logged in to the system. 4. User must be logged in to Home Page. 5. User must click activities button 6. User must click the create activity button. | | |
| **Post-conditions:** | | * New activity for selected customer created. | | |
| **Main Success Scenario:** | | 1. User selects the previously created (2.1.a) customer name from drop down list. 2. User selects the previously created (3.1.a) customer contact name from drop down list. 3. User selects the activity type to drop down list. 4. User enters the explanation to textbox. 5. User selects the activity date to date time picker. 6. User selects the group from drop down list. (All, Long Haul, Distribution or Traction) 7. User selects the product type from drop down list. 8. User enters comment/explanation to manager to textbox. (not must) 9. User clicks the create button (If User wants to create new activity). 10. The system automatically updates the activity list.(10.1.a) | | |
| **Extensions and Alternate Flows:** | | 1. User clicks ‘cancel’ button (If User gives up from creating new activity). 2. Activity cancels. | | |
| **Related Use cases:** | | 2.1.a. Customer Identification Use Case  3.1.a. Customer Contact Person Use Case  10.1.a. Customer Activity Management Use Case | | |
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